Mike Kehoe Governor

Trevor Foley Director MISSOURI STATINET OF CORRECTIONS

Missouri Vocational Enterprises 1717 Industrial Drive P.O. Box 1898 Jefferson City, Missouri 65102 Telephone: 573-751-6663 or 800-392-8486 Fax: 573-751-9197

State of Missouri DEPARTMENT OF CORRECTIONS

"Improving Lives for Safer Communities"

Valued partner,

Thank you for your continued support and partnership with Missouri Vocational Enterprises (MVE.) We deeply value your trust in our products and our purpose.

As part of our mission – **Training Today for a Successful Tomorrow** – we are committed to providing impactful job training that equips our resident workers with the skills they need for success beyond incarceration. To support and sustain this mission, we will be implementing a price adjustment on select products, effective October 1, 2025.

This necessary adjustment reflects the rising cost of raw materials across our industries. Because MVE is a self-funded organization we reinvest every dollar into strengthening our programs, facilities, and service to you.

Price adjustments will impact the following product lines:

- Boots
- License Plates
- Cartons
- Laundry Services
- Printed Items
- Metal Products

Here's what we're doing to support our mission and to better serve you:

- · Actively replacing outdated equipment to enhance training and product quality
- Reviewing our factories and applying Lean manufacturing principles to reduce waste and increase efficiency
- Workforce development initiatives for the upcoming year, including certifications and advanced manufacturing training
- Introducing new training programs for both our residents and staff to enhance skills and performance
- Restructuring our shipping department with a focus on a first-in, first-out (FIFO) philosophy to improve order accuracy and flow
- Streamlining the ordering process to make it faster and easier for our valued customers
- Creating an updated website to improve access to our product catalog and services
- Focusing on improving the overall customer experience through better communication and responsive service

These efforts are all designed to ensure we remain mission-driven while continuously improving our quality, operations, and the overall customer experience.

We thank you for standing with us as we continue creating opportunities that make a real difference – for today and for tomorrow.

Sincerely,

Ryan Coffman Assistant Division Director